

The game rules complement the General Terms & Conditions. You should also consult the General Terms & Conditions, especially Section §11, if your account is banned, or simply to see what is and isn't allowed.

Attempting to circumvent the game rules will be treated as a violation and shall be punished accordingly. Inciting, manipulating, encouraging, assisting or conspiring with others to violate any of the rules is impermissible. All game rules still apply to players wanting to delete their account or players who are in the process of deleting their account.

### **Definitions:**

- **Avatar:** The avatar is your representation in one of the game worlds of Arkheim and is bound to your account.

### **§1. Account & Avatar**

§1.1 Every player is allowed to have only one account. The account name can only be changed in the account via the edit. It is not possible to rename an avatar. In addition, the support team is allowed to change an avatar's name at any time, if the name is in violation of the rules.

§1.2 The owner of an account is the person whose email address is associated with the account and who is fully responsible for all actions taken by the account or avatar. The email address used for registering an account must be under the personal and exclusive control of the person who registered the account. The person owning the email address used to register an account is considered the owner of the account, regardless of any other agreements. If you wish to change your registered email address, you can do so in your account (<https://lobby.arkheim.com/#/account>) using the edit option. Changing the account's email address to another person's email address is considered as the transferal of ownership of the account to that person. The transfer of Sapphires to another (lobby) account is not possible.

### **§2. Program Errors**

Errors in the game may not be used to an avatar's benefit or to impair other accounts. Abuse of any error is punishable. Players who encounter game errors have to report them immediately to our support.

### **§3. Money and in-game currency transactions**

Selling or buying accounts, units, villages, resources, services or any other aspects of Arkheim for real money is not permitted. Selling accounts or indirectly transferring them (even as a gift) in combination with auction pages or other financial transactions is not permitted.

### **§4. Netiquette**

Players must always communicate in a polite manner.

Inappropriate profiles and names may be edited by the support team without warning. Realms with inappropriate names and/or content in their profile, public forum and any other public areas may be deleted on sight.

- The following conduct is strictly forbidden: Abusive, defamatory, sexist, racist or profane language; adverse behavior toward any religion, race, nation, gender, age group, or sexual orientation; real life threats; impersonating Arkheim staff or official positions within the company.
- The game is to be kept free of real world politics.
- Posting and displaying material not suitable for minors is forbidden.
- Messages within the game may only be published with the consent of both parties. Publishing messages or emails to or from Arkheim staff is forbidden, unless given explicit consent. Advertisements of any kind are not permitted.

### **§5. Punishments**

In cases of a violation of the rules or the General Terms & Conditions, an avatar shall be banned/suspended and may only be released with a punishment in accordance with the violation that occurred. Any losses during the time of a ban/suspension will not be replaced.

Every player is treated equally.

A ban/suspension may only be discussed with the support team via the Help Center (<http://support.arkheim.com/>). Bans, suspensions or deletions and their consequences will not be discussed in public. Any kind of information regarding actions taken against an avatar shall only given to the account owner. This means the Arkheim team can only answer requests sent via the Help Center directly from the account/avatar, or requests sent from the email address registered to the account.

## **§6. Rule changes and correction clause**

TRAVIAN reserves the right to change the rules at any time. If individual provisions of the rules should become ineffective or void, the validity of the remaining provisions shall not be affected. The community managers endeavor to replace ineffective provisions with new provisions as quickly as possible.