

The game rules complement the **General Terms & Conditions**. You should also consult the General Terms & Conditions, especially Section §11, if your account is banned, or simply to see what is and isn't allowed.

Attempting to circumvent the game rules will be treated as a violation and shall be punished accordingly. Inciting, manipulating, encouraging, assisting or conspiring with others to violate any of the rules is impermissible.

All game rules still apply to players wanting to delete their account or players who are in the process of deleting their account.

Definitions

Account: The game account is your overall representation in Arkheim. It holds all the information about your game worlds. Once you have created your account, you can then create an avatar on the game world you would like to play.

Avatar: The avatar is your representation in one of the game worlds and is bound to your account.

§1. Account & Avatar

§1.1 Every player is allowed to have only one account. You can create only one avatar per game world, in as many game worlds you wish to play.

It is not possible to rename an avatar. In addition, the Support team is allowed to change an avatar's name at any time, if the name is in violation of the rules. We do not change names by request.

§1.2 The person owning the email address used for an account is considered the owner of the account, regardless of any other agreements made by players. The email address used for registering an account must be under the personal and exclusive control of the person who registered the account.

The owner of the account is fully responsible for all actions happening in their account or avatars.

If you wish to change your registered email address, you can do so in your Lobby - Account (<https://lobby.arkheim.com/#/account>) using the Edit option.

Changing the account's email address to another person's email address is considered as the transfer of ownership of the account to that person.

§1.3 Sharing account passwords is not permitted, except in the case of "dual accounts". "Dual accounts" are accounts played by two or more players (owner and co-player(s)). This is permitted as long as none of the players involved either own or play another account on the same game world.

§1.5 Travian Games GmbH does not compensate an account owner for any damages incurred to the account by duals or by someone who has obtained the account's password.

§1.6 Abuse of the payment and ban systems can lead to the account or the avatar being banned or deleted without the possibility to appeal.

§1.7 Travian Games GmbH reserves the right to penalize players who use a script or bot to automate actions permanently or for a limited amount of time while the game world is active.

§2. Program Errors

Errors in the game may not be used to an avatar's benefit or to impair other accounts. Abuse of any error is punishable. Players who encounter game errors have to report them immediately to our Support team, via Help Center.

§3. Money and in-game currency transactions

Selling or buying accounts, units, resources, services or any other aspects of Arkheim for real money is not permitted. Selling accounts or indirectly transferring them (even as a gift) in combination with auction pages or other financial transactions is not permitted.

§4. Netiquette

§4.1 Players must always communicate in a polite manner.

§4.2 Inappropriate profiles and names may be edited by the Support team without prior notification. The use of names that violate the rules of §4.3 may lead to warnings or account suspensions.

§4.3 The following conduct is strictly forbidden: Abusive, defamatory, sexist, racist or profane language; adverse behavior toward any religion, race, nation, gender, age group, or sexual orientation; real life threats; impersonating Arkheim staff or official positions within the company.

§4.4 The game is to be kept free of real-world politics.

§4.5 Posting and displaying material not suitable for minors is forbidden.

§4.6 Messages within the game may only be published with the consent of both parties. Publishing messages or emails to or from Arkheim staff is forbidden, unless given explicit consent.

§4.7 Advertisements of any kind are not permitted.

§5. Punishments

§5.1 In cases of a violation of the game rules or the General Terms & Conditions, an avatar or account shall be banned/suspended and may only be released with a punishment in accordance with the violation that occurred. Any losses during the time of a ban/suspension will not be replaced.

§5.2 Every player is treated equally.

§5.3 A ban/suspension may only be discussed with the support team via the Help Center (<http://support.arkheim.com/>). Bans, suspensions or deletions and their consequences will not be discussed in public. Any kind of information regarding actions taken against an avatar shall only be given to the account owner. This means the Arkheim team can only answer requests sent via the Help Center directly from the account/avatar, or requests sent from the email address associated to the game account.

§6. Rule changes and correction clause

Travian Games GmbH reserves the right to change the rules at any time. If individual provisions of the rules should become ineffective or void, the validity of the remaining provisions shall not be affected.

Ineffective provisions will be replaced with the new ones as quickly as possible.